



SUBJECT: Letter Regarding Covid-19 (coronavirus)

To our Clients and Friends,

The world has been affected by the outbreak of coronavirus (COVID-19). During this pandemic, we are all being encouraged to practice social distancing to slow down the spread and flatten the curve. Safeguarding the health of our clients, our people, and the communities where we live and work is of utmost importance. Many of our employees are in high-risk (age) groups, to which we must pay close attention.

We hereby inform you that we are dealing with an unpredictable situation which we cannot keep completely under control, with possible consequences for the operation and business of the Company. We are currently taking all measures to prevent any negative impacts, but at the same time to ensure the appropriate health protection. We strive to provide a sufficient amount of protective equipment, which is in the given situation difficult task.

In the event of an office closure, our infrastructure is set up to allow our employees to work remotely, so please communicate via e-mail as you normally would. We have protocols in place to ensure the security of confidential documents and emails. For any questions, do not hesitate to contact us via email or mobile phone, we will endeavour to resolve any issues in timely manner as well as keep you updated regarding the situation.

We kindly ask for your understanding and support to jointly overcome the current situation. Thank You for Your cooperation,

LUKA RIJEKA d.d.

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